

Sales Return & Exchange Policy

This is the Sales Return and Exchange Policy of Computer Recycling, Education, and Training ("**CRE&T**"). This policy makes reference to computer Systems sold by CRE&T (the "**System.**") and anyone who purchases such a system (the "**Customer.**") A CRE&T System is comprised of a Central Processing Unit (the "**CPU**" which is the case and its enclosed components,) a monitor, a keyboard, a mouse, and its accompanying operating system software. Speakers may accompany System but are not considered to be a part of the System.

CRE&T Systems are supplied as is, with no claim made as to the fitness or suitability to any purpose or task whatsoever. CRE&T Systems should NEVER be used in any medical environment, or in any circumstance in which any failure of any sort could lead to injury or death. CRE&T Systems are not deemed suitable for any such uses.

CRE&T operating systems software and accompanying programs are never warranted in any circumstance whatsoever, there being a myriad of special conditions which may at any given moment cause operating system failure.

CRE&T System hardware is warranted for a period of fourteen days after the acquisition of the System. CRE&T will, at its discretion, repair a failed System, replace a failed System with another System having equivalent or better components, or refund the full amount of the sale. CRE&T will not, under any circumstances, be obligated to give a refund. CRE&T will not, under any circumstances, be obligated to undertake the replacement of a failed System. CRE&T will not, under any circumstances, be obligated to undertake the repair of a failed System. It is for CRE&T to decide any course of action it will take, and not for Customer to decide.

CRE&T requires that all sales returns and exchanges must be accompanied by the sales receipt.

CRE&T shall consider the installation of ANY software installed after the CRE&T System has shipped to be sufficient to invalidate the warranty of the System insofar as any errors experienced shall manifest themselves through software. Such additional software would include but not be limited to instant messengers, toolbars, helper applications, antivirus and other utility software. E.g., the addition of Yahoo Toolbar, Messenger, and Browser Enhancements software *might* adversely affect the ability of the System to perform with the software already installed on the machine.

Should CRE&T repair a System, that repaired System shall have a new warranty which shall be in effect for an additional fourteen days from the date on which Customer takes possession of the repaired System.

Should CRE&T replace a System, that replacement System shall have a new warranty which shall be in effect for an additional fourteen days from the date on which Customer takes possession of the replacement System. A replacement System shall have components in every respect as fast and capacious and full featured as the original System.

Should CRE&T elect to give a refund, then that refund shall be in the form of a check drawn on a valid CRE&T bank account. The check shall be for the full amount of the System, no more, no less, with no additional compensation granted for down-time, shipping, transportation, or any other inconvenience to Customer.

Should a CRE&T System require an operating system re-installation after Customer has installed or upgraded software on the System, such service will be offered to the Customer at the standard CRE&T rate.

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CRE&T does not accept and expressly denies any responsibility to backup, salvage, safeguard, protect, or restore any programs or data on any System that Customer may acquire from CRE&T or return to CRE&T, regardless of where such programs or data reside, or where any such backups may be stored. Data and program backup and recovery are the responsibility of Customer, not of CRE&T.

CRE&T will under no circumstances be held responsible for the maintenance, salvage, or transfer of data or programs, or for damage to any or to all of the data and programs which may accumulate on the storage devices supplied by or attached to a CRE&T System, or on any media used to install software or data onto a CRE&T system.

CRE&T Systems are intended to work with the software configuration installed when the System is acquired. It is not the responsibility of CRE&T to support, troubleshoot, install, remove, or maintain any software, whether such software is currently installed or not.

CRE&T shall not consider the inability of Customer to successfully install, upgrade, or replace any software or operating System to be synonymous with the failure of a CRE&T System. CRE&T Systems are only expected to work as shipped, there being numerous other considerations that apply to software and operating System installation and upgrades, and these considerations are beyond the ability of CRE&T to provide or support.

CRE&T is not obligated nor can it be expected to provide any technical support or advice as to the use, maintenance, or function of any hardware or software component of any System that Customer acquires.

CRE&T does not endorse, guarantee, or support any claims or statements made by any CRE&T volunteer when such statements are an attempt to supply technical support. In any such case, a volunteer speaks only for his or her self, and not for CRE&T.